



Terms and Conditions of Booking 2023

Booking a Tour Program

- 1.1 Prior to booking please read the tour summary, and these booking conditions. If you have any questions please contact us for clarification.
- 1.2 To make a booking you must complete the online booking form and pay a deposit for each traveler. We will treat each booking form submitted as an offer by you to purchase the vacation package in accordance with these terms and conditions.
- 1.3 We will acknowledge receipt of your booking by email. If you notice any errors regarding your booking on this e-mail, please contact us at info@tourissimo.travel to correct these.
- 1.4 A contract will only be in place between us (all persons named on the booking form) once your deposit has cleared to us and we have issued a confirmation of this.
- 1.5 The date on the confirmation will be the date the contract is made.

Prices

- 2.1 Prices quoted, and listed on the website or anywhere else in our literature are a guide only and may change at any time up to the point a contract is made between us.
- 2.2 Prices include all taxes and fees.
- 2.3 Prices are in USD unless otherwise indicated.

Deposit and Final Payment

- 3.1 The deposit can be paid online via credit card (Tourissimo does not see or store credit card info), via bank wire transfer, or by mailing a bank check.
- 3.2 Failure to pay the deposit will void your booking.
- 3.3 We will invoice you for the balance of the cost of your tour, which you must pay no later than 90 days before departure.
- 3.4 If you book less than 90 days before departure full payment must be made when booking.
- 3.5 If the balance is not paid in time we reserve the right to cancel your booking and apply the cancellation fees outlined below.

Cancellation Fee

- 4.1 In case of cancellation on your part, the following penalties will apply:
 - 91+ Admin fee – 250 USD (per booking - not per person)

- 61-90 Tour deposit
- 31-60 50% of tour price
- 0-30 100% of tour price

4.2 Exceptions to our cancellation policy cannot be made for any reason, including but not limited to weather, terrorism, civil unrest, pandemics, personal, family or medical emergencies. There is no refund for arriving late or leaving a trip early.

Cancellation by Tourissimo

We may cancel your tour including in the following circumstances:

5.1 Where circumstances beyond our reasonable control arise, for example, war, civil or political unrest, epidemic or pandemic, terrorism, poor weather conditions or technical problems arise with transport; the money received will be rolled over to the same trip rescheduled for a new date at a later time or to any future trip of equal value.

5.2 The minimum number needed to operate one of our tours has not been met. We confirm our fixed-departure tours once four travelers have committed. We will advise you of this no later than 90 days prior to departure; however, we will run your trip even for two people for just \$500 more per guest.

5.3 Tourissimo will refund the money received within 30 calendar days.

5.4 Under no circumstances shall Tourissimo pay for any charges for flight cancellations, nor for any other fees, penalties, and indemnity.

Alterations to Tour Program

6.1 Very occasionally events that are out of our control could force us to make some changes to guarantee the safety of guests and overall quality of the tour. Naturally, we will notify you of any changes that may affect your arrival, departure or lodging.

Force Majeure

7.1 Tourissimo shall not be responsible for, and shall make no refund for, events beyond its control, such as, without limitation, acts of God, strikes, acts of war, terrorism or civil disturbance, government restrictions, changes of schedules or operational decisions of air carriers, terrorist activity or the threat thereof, industrial action, natural or nuclear activity, epidemic, pandemic, illness, physical injury, quarantine, medical or customs or immigration regulation, delay, or cancellation, adverse weather conditions, fire, or for acts or omission of Third Parties or other parties not under the control of Tourissimo and all similar events outside our control.

Passport and Visa Information

8.1 Participants are solely responsible for ensuring their passports are up to date, do not expire for at least six months after the trip return date (a requirement to enter many countries), have two completely blank pages (for some countries) and have all necessary visas. We recommend that you keep a copy of your scanned passport (photograph page) in your email while traveling.

8.2 Obtaining and carrying these documents is your sole responsibility. Tourissimo bears no responsibility for such information and will not be responsible for advising and/or obtaining required travel documentation for you, or for any delays, damages, and/or losses including missed portions of your vacation related to improper documentation or government decisions about entry. Please note that entry to any country may be refused even if the required information and travel documents are complete.

8.3 Any failure of a participant to have proper visas and/or passport will likely result in the participant not being able to leave the country or enter a destination and no refund will be available in any such case.

Vaccinations

9.1 Recommended or mandatory inoculations for travel may change and you should consult your doctor for current recommendations before you depart. It is your responsibility to ensure that you meet all health entry requirements, obtain the recommended or mandatory inoculations, take all recommended medication, and follow all medical advice in relation to your trip.